**RESUME**

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| **EDUCATIONAL DETAILS** | | | | |
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| **Degree/Course** | **College/University** | **Year of Passing** | **Percentage** | |
| **M.C.A** | **Annamalai University** | **2010** | **62 %** | |
| **B.SC ( Computer Science )** | **D.B.Jain, COLLEGE** | **2008** | **70 %** | |
| **XII** | **Tamil Nadu State Board** | **2005** | **71 %** | |
| **X** | **Tamil Nadu State Board** | **2003** | **75%** | |

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| **ROFESSIONAL SUMMARY** |

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| * Total Work Experience is 9+ Years * Working since Apr 2010 in **Cognizant Technology Solutions**  ( **Chennai** ) * Worked as HR Executive from Mar 2009 till Mar 2010 at **Byte mindz consultancy Services, Chennai.** |

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| **TECHNICAL SKILLS** |

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| **Operating Systems** | Unix & Windows |
| **Tool** | OEM,BMC REMEDY,IT SERVICE SNOW,Sport, SCM & Apache Tomcat |
| **Oracle Utilities** | Export/Import, User Management, Table space Management. |
| **Devops tools** | Jenkins , GIT , Maven , Docker , Ansible , Ansible tower Puppet & Chef |

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| **ROLES AND RESPONSIBILITY** |

* Having knowledge of full life cycle of the SDLC ,ITIL & DEVOPS
* Have exhibited good expertise in Life science, Health care & Insurance
* Administration of version controls like GIT (like creating branches and providing requested access, user access) Jenkins CI tool, Maven.
* Working on creating/modifying the new /existing deployment and maintenance scripts.
* Experience in maintaining GIT Repositories, Handling Releases and Branching activities in Github using GIT -SCM commands.
* Handling build and deployment issues in prod and non-prod environments and administering the build and deployment servers
* Having knowledge in Ansible, Puppet, Chef ,Nagios and Dockers.
* Checking Alert Log errors and make necessary actions to rectify them. .
* Certified in ITIL V3 foundation External
* Handled Incident, Problem and change relates tickets and issues.
* Have knowledge in SQL programming with stored procedures, indexes, functions, triggers, views, cursors.
* Basic Knowledge in UNIX commands.
* Provided management reporting on activities pertaining to Change & Release activities.
* Ensured that a Standard Change and Release management methodology policy was defined.
* Involved in application releases, Smoke testing the application when it moves from one environment to another environment.
* Handled different Changes like Standard, Normal & Emergency Changes.

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| **PROECT DETAILS** |

**PROJECT: 1**

**Client                :    EXPRESS SCRIPTS (HEALTH CARE)**

Description             :   **Build and Release Engineer(Dev ops Support)**

**Project Objecti**

* **2**+ years of experience in Build and Release Engineer involved in SCM, Build & Release activities.
* Maintain GIT Repositories, Handling Releases and Branching activities for GIT.
* Used to work closely with Developers and Build & Release team to setup Jenkins server & nodes for build and release team as per request.
* Extensively experienced in using Build Automation tools like ANT, Maven.
* Excellent Knowledge of Application Lifecycle Management, Change & Release Management.
* Experience in implementing continuous delivery (CD) pipeline with Maven, Ant, Jenkins, Tomcat, and GIT.
* Responsible in managing all aspects of the software configuration management process including code compilation, packaging, deployment, release methodology and application configurations.
* Having Good experience in Software Configuration Management (SCM) i.e. build, Release and deployments.
* Responsible for multiple branches, continuous delivery and simultaneously creating new branches, Archived branches.
* Worked on Version control tools such as GIT for Source code management and configured JENKINS/Builds for each branch.
* Perform code merge from one branch to another branches using GIT.
* Having knowledge in Ansible, Puppet, Chef and Dockers.
* Working on creating/modifying the new /existing deployment and maintenance scripts.
* Creating automated Jobs in Jenkins using, Frees style and pipeline concepts.
* Maintaining the Playbook for Automated configuration deployment using Ansible
* Creating playbook for change creation in service now and executing the script through Ansible tower.

**PROJECT: 2**

**Client                 :  SWISS RE (RE-INSURANCE)**

Description              :   **Release and Change management**(Application Support)

**RESPONSIBILITIES:**

* Involved in the development of technical documentations, Release notes of reports and interfaces.
* Participating in the analysis of critical issues and solving them
* Monitoring Table spaces usages and their actions.
* Prepare batch scripts depending upon the requirement periodically
* Supporting Weekly and Monthly Planed Outages.
* Implement and Maintain database security (Create and Maintain users and roles, Assign privileges).
* Prepare Data manipulation scripts based on the issues to correct the data behind the scenes
* Do daily analysis and prepare error report with resolution and communicate them to the business
* Resolve financial impacted errors before the business hour
* User Management - Create users and manage their access to the application
* Checking the logs files and analyzing the reasons for failure and re-running manually.
* Monitoring the Application and following up with other team and getting the file manually and resolve the issue.
* To define, publish and support standards and guidelines for the Release Management Process
* Responsible for the governance of the Release Management Process including all the touch points of the organization
* Collaborate with the Release Management Team to ensure the process of QA and Production migration is efficient and secure without breaching the deadlines
* Pro-Active and research based follow up with content providers
* Communicate with Business owners and SMEs alike
* Manage and comply release schedule and main release milestones throughout programs.
* Modifying and upgrading the database components as per the requirement in Non – Production and production Environment.
* Involved in application releases, Smoke testing the application when it moves from one environment to another environment.
* Build creation and deployment.
* Working on Sport ,SCM, Bamboo (software configuration management) for script and application deployment
* Patch releases, involving critical and major defect repairs.
* Major releases, involving new features and enhancements.
* Minor releases, involving minor enhancements and defect repairs.

**PROJECT: 3**

Client                           :**Astra Zenecac, Comcast**

Role                             :   **L1 Technical help desk**

Environment    : **End User Computing**

**Description**:

AstraZeneca is a world leading pharmaceutical company with a world-class biologics capability. AstraZeneca develops, and sells pharmaceuticals to treat several disorders.  AstraZeneca employ over 65,000 people (51% in Europe, 32% in the Americas and 17% in Asia, Africa and Australasia).

**RESPONSIBILITIES:**

* Responsible for Incident, Problem and Change Management
* Performing Patching activity to client systems through server by using the tool Symantec Altris7.0.
* Performing Backup activity to client systems ,by using the tool Symantec Backup
* Preparing technical documentation for the SLA processes
* Preparing technical documentation for Change Management.
* OS Admin & Health check in Site scope monitoring tool
* Implementation of new Servers as per Project requirement
* Preparing RCA Document for SEV 1 & SEV 2 issues
* Responsible for creating the tickets based on alerts and requests
* Handle the L1 issues for all the tower like DBA, middleware issues
* Data Backup and Restoration of Project data’s
* Taking reports from the tool using SQL. Queries
* Documenting Daily activities as per the Company’s process and maintain KEDB.
* Documentation and Knowledge Base creation for ease of troubleshooting for the team members

Company                     :**Byte Mindz consultancy Services, Chennai.**

Designation                  :           **IT Consultant**

Period                          : **August 08- Mar 10**

**Job Responsibilities**:

* Preparing statistical reports
* Sending job related mails to candidates
* Arranging conference calls, and scheduling meetings.
* Responsible for the Building up the internal DB by placing ads in Job sites and keeping track on responses
* Sourcing profiles through mailing campaigns/Web/Jobsites/networking/Internal DB
* The short listed candidates profile is forwarded for the interview with the client.
* Preparing and maintaining the recruitment related process documents and tracker sheet
* May also train and supervise lower-level clerical staff.

**Personal Information**

Date of Birth                      : August 26th .1986

Sex                                    : Male

Languages Known               : Tamil and English

Marital Status                     : Single

Hobbies                             : Music, Sports.

Address for Communication:    33/1 .R.E. Apartments, Anna colony, Besant

                                              Nagar, Chennai-600090